Dear Family and Friends,

At NYC Health + Hospitals Post Acute Care, our priority is to protect the health and safety of our residents and staff during the outbreak of respiratory illness caused by the coronavirus known as COVID-19. We are monitoring the situation closely and are following all recommendations provided by our local and state departments of health, Centers for Medicare and Medicaid Services and the Centers for Disease Control.

We have revised our standard visitation policy as an extra measure to protect our residents from potential community exposure. The following policy is in effect temporarily to help prevent the spread of COVID-19.

NYC Health + Hospitals Post Acute Care facilities will not be allowing visitations to nursing home residents with the exception of end-of-life circumstances.

We fully recognize the important role that family members and visitors play in our resident’s well-being, and understand that these temporary restrictions may be inconvenient and unpleasant. We ask for your understanding and cooperation in helping us protect and minimize the possible community exposure of COVID-19 to our residents and staff. We will be reassessing the visitor limitation and restriction weekly.

Please let us know if you have any concerns or questions.

Respectfully,

NYC Health + Hospitals Post Acute Care